



EXCLUSIONS

- 240V/AC GPO's to be supplied and terminated as required, on dedicated uninterruptable circuit by Others.
- Telephone line/cablings; connection and/or associated cost for the Security System to be supplied by Others.
- Connection of equipment to Customer's UPS System to be arranged by the Customer.
- Any mechanical aid required on site (e.g. Scissor lift; cherry picker; scaffolding etc.) to be supplied by the client
- Fixed price offer is conditional upon the Company being awarded the tender for all proposed works. Should only part of the proposal be awarded, price may vary, and additional cost may be incurred.
- Every effort has been made to provide an accurate tender as set out on the tender documents. However, at the time of the quotation, tender specific requirement may not be available and therefore may be necessary to provide an equivalent solution.
- No warranty may be given to existing cabling installed by Others.
- No warranty may be given to existing equipment used which have been installed or provided by Others.
- This proposal is subject to the assumption that all existing cabling to be used are all in good working order and compatible with the new system proposed.
- No allowance has been made to provide for trailing cabling inside the lift car for the Security System
- No allowance has been made for site accommodation, storage, and other associated facilities.
- No responsibility will be taken for damage to unsighted services (e.g. Gas, Water, Electricity etc.)
- Record setting such as frame rate, image quality settings, bit rate and various environmental factors can affect the resulting record time attained for the above storage quoted. This is due to degree of motion encountered, the amount and size of object moving in the cameras field of view, and the variation of colours and other factors. The above storage amount should be viewed as an approximate recommendation and results may vary.
- Patching; painting and making good.
- This proposal is subject to the assumption that all existing Security System to be upgraded is not a propriety system and should the Company be challenged in obtaining Passwords/Licences/goods and/or equipment specified on the tender document it will be the client's responsibility to assist in obtaining these from existing service provider/s.
- This proposal is based on buildings associated with this project being free of asbestos related material. No allowance has been made for testing, removal, or allowances of this hazardous material.

Standard Terms and Conditions

Par 1 – VALIDITY

- 1.1 Prices is valid for 30 days from the date of quotation after which time the price may be subject to change for increase in costs beyond the Company's reasonable control including, but not limited to, foreign exchange fluctuations, rates and duties, cost of Labour, materials and other manufacturing costs.

Part 2 – PAYMENT TERMS

- 2.1 Progress claims apply to scope of work with a total value exceeding \$3,000.00
- 2.1.1 **50%** Deposit prior to commencement of any works
- 2.1.2 Progress Payment 1 – **20%**; Progress Payment 2 – **20%**; Balance – **10%** payable upon completion of installation
- 2.1 All goods are to remain the property of the Company; the Company reserves the right to access to such property; title will not pass to the Customer until terms of payment are met.
- 2.2 You will be responsible for any late payment fees and debt recovery cost associated with non-payment of account
- 2.3 Receipt of deposit and or work order is acknowledgement and acceptance of our terms and conditions
- 2.4 Payment terms are fifteen (15) days from date of invoice.
- 2.5 Any late payment on overdue account may incur a Daily Late Payment Fee of 2.5%
- 2.6 If during pre-wire stage of any project where our cables or equipment are damaged, tampered with or built-in by other trade people working on site additional charges may be applied with replacement, repair or retrieval of that equipment or cabling.

Part 3 – WARRANTY

- 3.1 Warranties stated in this document are those expressed by the suppliers from whom equipment is purchased by the Company. In no event, including the case of claim for negligence shall the Company be liable for incidental, special exemplary or consequential damages from whatever cause and including but not limited to loss of business, loss of profits or loss of good will.
- 3.2 Claims for warranty on equipment:-
- 3.2.1 Equipment failures that occur within the warranty period will be exchanged for goods of a similar design and release date.
- 3.2.2 Warranties will only be granted where the supplier is satisfied that the failure occurred other than as a result of negligence, incorrect usage, act of God or through failure caused by supply voltage problems.
- 3.2.3 No warranty may be given for equipment and hardware which have been provided by others.
- 3.2.4 No warranty may be given for equipment tampering by other individual other than the Company and warranty of that equipment will be voided as a result of such incident occurring.
- 3.3 Warranty Periods:-
- 3.3.1 Warranty start date will be the date agreed by all parties or as designated on the "Handover" documentation whichever is the earlier. This will also apply to exchanged goods as the date at
- 3.4 Service Under Warranties:-
- 3.4.1 The Company's sole responsibility under warranty will be to either replace or repair any component which fails during the warranty period due to a defect in workmanship and materials.
- 3.5 Labour Warranties:-
- 3.5.1 Labour charges for warranty work will not be charged providing that work is carried out during normal business hours of
Business Hours: Monday to Friday 8:00 – 17:00